



**Workers Compensation Healthcare Network RFP
Solicitation Number: R-21-010-FG**

**ADDENDUM 1
September 16, 2021**

To Respondent of Record:

RESPONSES TO QUESTIONS

1. Question: Can a bidder propose for just one portion of the solicitation such as Cost Containment and not for the WC Healthcare Network? Or does the proposed bidder have to bid on both services?

Response: Yes, the Medical Cost Containment Services is a separate RFP (R-21-008-FG) from the Workers Compensation Healthcare Network RFP (R-21-010-FG). Separate submittals are required for each RFP.

2. Question: Can SAWS provide an employee zip code listing? We then can identify providers available to your employees.

Response:

ZIP CODES					
78154	78050	78233	78209	78212	78147
78219	78209	78152	78252	78204	78729
78213	78214	78052	78251	78217	78676
78253	78114	78147	78242	78266	78063
78266	78250	78056	78227	78002	78801
78239	78207	78160	78070	78207	78332
78861	78254	78263	78114	78203	78257
78023	78217	78059	78239	78861	78363
78232	78264	78069	78214	78244	78132
78109	78148	78224	78245	78223	78263
78218	78228	78229	78237	78006	78016
78220	78026	78242	78258	78264	78666
78259	78244	78256	78023	78065	78026
78223	78623	78006	78109	78219	78148
78237	78251	78886	78221	78108	78503
78249	78155	78064	78254	78228	78013
78002	78133	78063	78155	78249	78248
78212	78101	78226	78247	78220	78130
78221	75088	78418	78152	78232	78526
78108	78121	78132	78255	78656	78235
78210	78216	78015	78238	78124	78250
78245	78073	78231	78218	78112	78664

78201	78211	78731	78121	78064	78283
78240	78248	78259	78216	78202	78380
78238	78204	78222	78163	78059	78412
78227	78230	78211	78052	78009	78231
78222	78203	78224	78230	78015	78066
78258	78255	78101	78225	78240	78133
78225	78113	78210	78233	78039	78041
78070	78252	78229	78073	78069	78011
78009	78065	78253	78261	78260	79938
78247	78261	78154	78213	78226	78005
78112	78260	78201	78250	78256	78056

3. Question: Can SAWS provide average cost per claim?

Response: Evaluation Group in developing the annual report cards SAWS average cost per claim are:

Payment Category	2016	2017	2018	2019	2020
	SAWS	SAWS	SAWS	SAWS	SAWS
All Claims	\$ 1,447	\$ 1,702	\$ 2,592	\$ 2,899	\$ 3,042
Lost Time claims	\$ 7,121	\$ 5,118	\$ 7,033	\$ 8,157	\$ 7,020
Medical Only claims	\$ 1,106	\$ 693	\$ 1,001	\$ 911	\$ 933

However, this number only takes into account the medical paid for a claim within the time period of the report card for the first six (6) months of treatment. As such below is the current average cost of a claim, including indemnity and expenses, based on the date of loss:

Row Labels	2015	2016	2017	2018	2019	2020	2021
Lost time	\$ 66,173.33	\$ 28,875.11	\$ 35,090.75	\$ 79,216.85	\$ 28,057.09	\$ 15,405.87	\$ 8,479.37
Modified Duty	\$ 4,633.58	\$ 4,132.36	\$ 5,510.12	\$ 3,688.12	\$ 4,238.10	\$ 4,961.37	\$ 2,824.02
Medical	\$ 1,074.07	\$ 1,169.87	\$ 781.03	\$ 1,630.65	\$ 1,371.58	\$ 900.58	\$ 1,117.62
Grand Total	\$ 5,120.19	\$ 4,137.34	\$ 4,078.22	\$ 8,073.62	\$ 3,698.07	\$ 2,241.58	\$ 2,000.38

4. Question: Can SAWS provide your return to work policy?

Response: See attached.

5. Question: Is it the desire of SAWS to have two separate organizations managing these two services/Cost Containment and Network?

Response: The desire is to have one organization for both services. But we reserve the option to select two separate organizations.

6. Question: Can SAWS provide Average lost days of work?

Response: The average number of lost days of work based on the year of injury as of August 31, 2021 are:

Year	Average Lost Days
2015	37

2016	47
2017	46
2018	53
2019	40
2020	31
2021	17

7. Question: Where does SAWS want pricing submitted – separate or with original or with the copy?

Response: Please follow the Submittal Response Checklist. Compensation Proposal should only be included with the Original file.

8. Question: Would SAWS consider a bundled approach of these two RFP’s? IMO finds it much more effective to provide the Network with cost containment services.

Response: Yes, see response to Question #5.

END OF ADDENDUM 1

This Addendum is four (4) pages in its entirety, with one (1) attachment.

Attachment: SAWS Return to Work Policy (1 page)

San Antonio Water System – Return to Work Policy

The San Antonio Water System (SAWS) supports its employees when ill, injured, or disabled by allowing time away from work or by assigning temporary modified work duties whenever possible during recuperation. The health and well-being of all employees is of great importance to SAWS. SAWS has instituted this Modified Duty/Return to Work policy to support employee recovery, protect employee income, reduce workers compensation costs, and promote employee good will.

Purpose

The purpose of this policy is to safely return injured, ill, or disabled employees back into the workforce as soon as medically possible in conformance with all applicable federal and state laws, including the ADA as amended by the ADAA, and SAWS' policies including any reasonable accommodation.

Eligibility

All SAWS employees are eligible for an extended medical absence, as defined by this policy. Contract or independent contractors are not eligible to participate in this program.

Administration

The Human Resources Business Partner of the Human Resources Division will facilitate this policy's established guidelines and its associated programs.

Divisional and department management will ensure that this policy and its intent be adhered to by their staff.

All related data will be kept confidential to the extent allowed by law and released only on a need-to-know basis. These records will be maintained by the Human Resources Business Partner separate from employee personnel record files.

General Policy

Generally, the maximum amount of time off is six months (180 days), measured from the first day the employee is unable to perform the essential functions of the job, with or without reasonable accommodation due to disability, injury or illness or other qualifying event. The six-month period includes any time taken under the Family Medical Leave Act (FMLA), which is a maximum of 12-weeks, and any time spent on modified duty, not to exceed 90 days, provided, however, that both the six-month period and the 90-day modified duty period may be extended as a reasonable accommodation through the on-going interactive process or otherwise.

If the employee is unable to perform the essential functions of the employee's current position, with or without reasonable accommodation, at the expiration of six months or any extension thereof granted as a reasonable accommodation, SAWS will further continue the ADA interactive process by assisting the employee in searching and applying for another vacant budgeted position for which the employee is qualified. Based on the employee's condition and provided it is appropriate under the ADA, the interactive process to assist the employee in finding another vacant, budgeted position may take place within the six-month period or any extension thereof that has been provided as a reasonable accommodation.

If at the end of the six-month period or any extension thereof provided as a reasonable accommodation, SAWS is unable to provide further reasonable accommodation for the employee as provided by the ADA to allow the employee to perform the essential functions of the employee's regularly assigned job, and the employee with SAWS' assistance has not been able to obtain another vacant, budgeted position for which the employee qualifies, the employee's employment will be terminated. The employee may also retire if eligible, or resign employment.